

Sharon Constant
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Our Comcast Xfinity service went from \$180 a month to \$310 a month in just one billing cycle. It was an attempt to force us to sign a two-year agreement. They would not give us a price to get just internet which we wanted since we were no longer watching broadcast or cable TV. For two years we have only used commercial-free, paid streaming services (which were expenses additional to Comcast's monthly fee). When we decided we no longer wanted Cable TV we were unable to get a price for internet only from Comcast. They do not allow you to downgrade your service online and do not publish prices for "unbundled" services. We made three attempts to get a price for internet only and were either given the runaround or were disconnected while they were "connecting" us with the right department.

We decided to switch to Sonic and now pay only \$70 for internet (we still pay for Netflix, Amazon Prime, BritBox and AcornTV separately as we did when we had Comcast service).

If you allow the big telecom services to elbow out the local services, you will be killing competition and leaving us with only a couple of choices--both of which force the customer into "package deals" paying for services they never use and long-term contracts.

Thank you,
Sharon Constant
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